



### **Come Work with Us!**

Hammock Dunes Club is in the service and hospitality business. Service is the system of delivering products to our members and their guests; hospitality requires your making a personal effort to help the experience exceed our member's expectations. You will be taught the skills required to perform your job according to our standards and expectations, but it will be your task to offer your skills and personality to make this Club more welcoming and member oriented. We are here to help our members have a good time!

We expect all employees to demonstrate exemplary characteristics of dedication to their jobs, loyalty, integrity, honesty, teamwork and a sincere desire to improve every day. If we do this, we will provide our membership with the type of experience that will give them genuine satisfaction.

In a very real sense, we as a Club are only as good as our employees. Working together and doing the right things at all times regardless of the cost in time or resources will help us all enjoy our time together here at Hammock Dunes Club.

Thank you for your interest! We look forward to working with you.

### **Staff Service Culture**

Hammock Dunes Club seeks the most enthusiastic staff that believes in:

- ◆ Teamwork
- ◆ Continuous Improvement
- ◆ Individual Responsibility
- ◆ Sharing Information, Ideas and Solutions
- ◆ Commitment to Organizational Values

- ◆ Having pride in providing personal services to members and guests
- ◆ Assuring that the needs of members, the organization and the staff result in mutually positive outcomes. “Win-Win”.

Our commitment to these beliefs necessitates a culture of honesty, continuous learning and personal and organizational growth. This culture, when partnered with our social, dining and sporting facilities and a Great Membership makes Hammock Dunes Club the finest organization of its kind in the South.

### Staff Mission Statement

We are committed to sustained excellence in the *quality of services and products* provided to our *members and fellow staff*.

Maintaining and enhancing Club *relationships* that are mutually *appreciative, responsive, and supportive* of *members and fellow staff* will positively distinguish us from other organizations.